



Case Manager **January 2020**

Interfaith Outreach & Community Partners' mission is to engage the heart and will of the community to respond to emergency needs and create opportunities for all to thrive. Interfaith Outreach is a human service nonprofit that ignites the power of community to provide urgent and strengthening services in eight Twin Cities western suburbs so families can live their best lives, children can succeed, and the entire region can prosper and shine. Serving the west Hennepin communities of Hamel, Long Lake, Medicine Lake, Medina, Minnetonka Beach, Orono, Plymouth and Wayzata since 1979. For more information, visit iocp.org.

Interfaith Outreach is looking for highly qualified candidates for a **Case Manager** position, full-time/benefit eligible. The Case Manager works with Interfaith clients to resolve crises, assess needs, connect to resources, develop and implement plans to work toward increased stability, and achieve individual goals.

The Interfaith Outreach work environment is client centered, values driven, team oriented, fast paced, diverse, and focused on learning and professional development. We have a strong internal culture of collaboration and team support and a deep commitment across staff to mission.

Schedule Requirements: This is a 40 hour/week position that includes at least one evening per week.

Core Areas of Responsibility Include:

- Intake, assessment, information and referral, advocacy, and general problem solving support to families and individuals facing multiple barriers to stability
- Processing requests for financial and other material assistance to address basic needs, housing, utilities, transportation and other emergencies
- Supporting client participants in the Employment Services program
- Participating in an ongoing program development and quality improvement process

Required Qualifications Include:

- BSW and 5 years of experience in a social services setting
- Two years of experience providing case management services to individuals and families
- Licensure appropriate for the type of degree held, or a commitment to obtain this (e.g. LSW, LGSW, LISW, LICSW)
- Thorough understanding of the case management process
- Ability to creatively problem solve and complete complex tasks
- Strong computer skills
- Excellent organization and time management skills
- Ability to maintain professional boundaries
- Strong interpersonal, verbal and written communication skills

- Ability to work effectively in a diverse environment and within a team
- Demonstrated ability to excel in a team environment
- Ability to maintain professional boundaries

Preferred Qualifications:

- MSW and five years of experience providing case management services to individuals and families
- Social Work license
- Bilingual in English and Spanish, Somali or Russian
- Knowledge of the social service network in west suburban communities

To be successful as a Case Manager at Interfaith Outreach, candidates should be or possess:

- A deep commitment and passion to Interfaith Outreach's mission and work
- A generator of new ideas and approaches while honoring the organization's rich history
- Demonstrated cultural competence with a focus on inclusion
- Highly skilled at communication and collaboration
- Strong advocate for people living in poverty and social justice work

We offer a competitive salary and comprehensive benefits package.

Interested candidates should submit a resume and cover letter to humanresources@iocp.org. Candidates are considered as submissions arrive. Position open until filled.

Interfaith Outreach values a diverse work environment.

People of color and people from other underrepresented communities are strongly encouraged to apply.

Interfaith Outreach is an Equal Opportunity Employer.